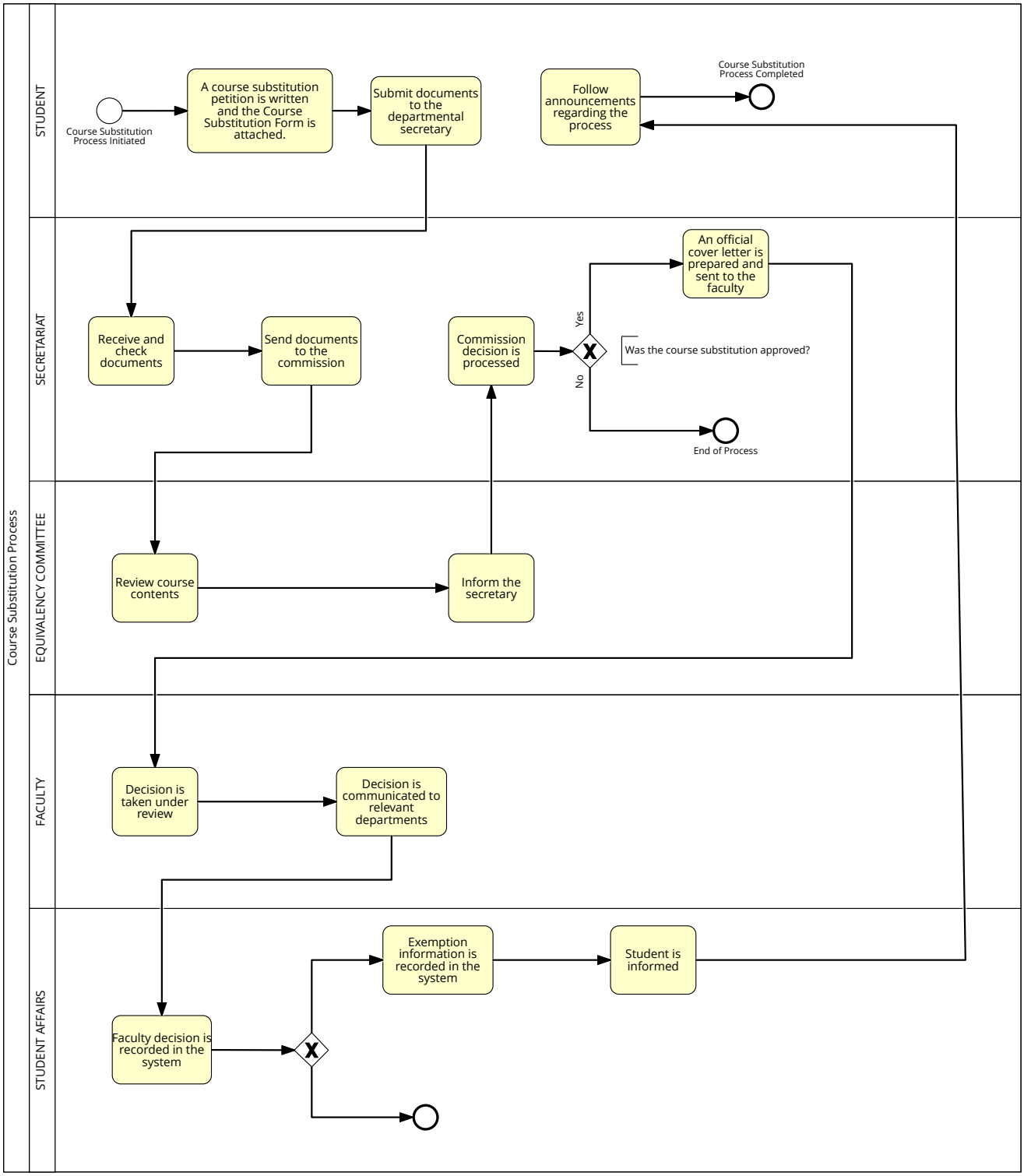Course Substitution Process